

## Maryland Medicaid - New Provider Enrollment Portal – ePREP

<https://mmcp.health.maryland.gov/Pages/ePREP.aspx>

ePREP is Live! Please visit [ePREP.health.maryland.gov](https://ePREP.health.maryland.gov) to access Maryland Medicaid's ePREP.

Maryland Medicaid's new electronic Provider Revalidation and Enrollment Portal (ePREP) is live! ePREP is the one-stop shop for provider enrollment, re-enrollment, revalidation, information updates and demographic changes. Maryland Medicaid launched a Call Center to coincide with ePREP's go-live. Automated Health Systems (AHS) will operate the Call Center and ePREP through its subcontractor, Digital Harbor.

There are two phases of ePREP implementation. Phase 1 includes most solo practitioners, rendering only providers and group practices. Phase 1.1 includes dentists, dental groups, individual and group 1915(i) intensive behavioral health services for children, youth and families, and Federally Qualified Health Centers (FQHCs). Phase 2.1 go-live in August 2018 includes inpatient facilities. Phase 2.2 go-live in September 2018 includes most clinics and other outpatient facilities. Finally, Phase 2.3 go-live in November 2018 includes pharmacies, DMS/DME, laboratory and long term services and supports waiver providers. For a complete list of all provider types in each phase, please refer to the phase-specific provider type lists below under "Resources."

- Call Center -- 1.844.4MD.PROV (1.844.463.7768).
  - Effective **March 1, 2020** the ePREP Call Center Hours of operation will be changing to **9am - 5pm** Eastern Standard Time Monday through Friday
- For ePREP technical issues (password resets, issues receiving activation emails, requests to see who an NPI is associated with in ePREP) email [MDProviderRelations@automated-health.com](mailto:MDProviderRelations@automated-health.com)
- Visit the ePREP website at [ePREP.health.maryland.gov](https://ePREP.health.maryland.gov)!!

### Phase 2.1 Providers

As of Monday, August 20th, 2018 Phase 2.1 providers should visit [ePREP.health.maryland.gov](https://ePREP.health.maryland.gov) to submit new applications, revalidations, and information updates to the Department.

### Phase 2.2 Providers

As of Monday, August 20th, 2018 Phase 2.2 providers should visit [ePREP.health.maryland.gov](https://ePREP.health.maryland.gov) to submit new applications, revalidations, and information updates to the Department.

### Phase 2.3 Providers

As of Tuesday, November 13th, 2018 Phase 2.3 providers should visit [ePREP.health.maryland.gov](https://ePREP.health.maryland.gov) to submit new applications, revalidations, and information updates to the Department.

### Resources:

- [Phase 1 Provider Types](#)
- [Phase 1.1 Provider Types](#)
- [Phase 2 Provider Types](#)
- [Phase 2.1 Provider Types](#)
- [Phase 2.2 Provider Types](#)
- [Phase 2.3 Provider Types](#) (updated November 2018)
- [Atypical and Waiver Provider Types](#) (December 2018)
- [Change of Ownership Instructions](#)
- [New Rendering Checklist](#)
- [Group Billing Checklist](#)
- [Solo Provider Checklist](#) (updated November 2018)
- [ePREP FAQs](#)
- [ePREP Training - FQHC](#)
- [Getting Started, ePREP Sign Up Instructions](#)
- [Affiliation Instructions](#)
- [Credentialer Instructions](#)
- [Group Applications: Share & Send Functionalities for e-Signature Requirements with Managing Employees, Owners, and Control Interests and Agents \(MOCAs\)](#)
- [Revalidation Instructions](#)
- [Instructions for Updating a Professional License](#)
- [How to Create or Reactivate MA Numbers from Another State](#) (updated February 2020)
- [ePREP Basics, July 12, 2018](#)
- [ePREP Basics for Behavioral Health Providers, July 19, 2018](#)
- [Instructions for Updating a Provider Type](#) (November 2018)
- [Instructions for Updating Service Address](#) (November 2018)
- [Changing from Renderer to Solo Practitioner](#) (November 2018)
- [Updating from an Individual Biller to Renderer](#) (November 2018)
- [New Application Guide for PT 76 Community Options Program](#) (December 2018)
- [New Application Guide for Ordering, Referring, Prescribing \(ORP\) Providers](#) (new - February 2019)
- [EPREP FOR LOCAL LEAD AGENCIES, LOCAL EDUCATION AGENCIES, AND NONPUBLIC SCHOOLS \(Instructions for Enrolling Referring Providers\)](#)
- [SDAT Information](#) (April 2019)
- [Instructions for Updating a Provider's Pay-To Address](#) (January 2020)

For provider enrollment questions not related to ePREP applications, please call 410-767-5340 or email [mdh.providerenrollment@maryland.gov](mailto:mdh.providerenrollment@maryland.gov)

#### Training Opportunities:

Maryland Medicaid, in partnership with AHS, will offer live and recorded trainings. These trainings will address ePREP functionality for providers and credentialers. Please check this website for most up to date training schedules.

#### **Upcoming Webinars**

#### **Past Webinars**

*Webinar Training Topics*

[ePREP Basics](#) (link to YouTube)

General Description: Overview of ePREP Features, including how to access your account, submit a new application, complete a group affiliation, and add documents to your document library.

[ePREP Technical Requirements 101 Computer Basics](#) (link to recorded Webinar)

- [ePREP Technical Requirements 101 \(slides\)](#)

[ePREP for Inpatient Providers](#) (link to recorded Webinar)

- [ePREP Phase 2.1 Inpatient Providers \(slides\)](#)

- [ePREP for Nursing Facility Providers \(slides\)](#)

[ePREP for Outpatient Facilities](#) (link to recorded Webinar)

- [ePREP Phase 2.2 Outpatient Providers \(slides\)](#) updated April 2019

- [ePREP for IEP IFSP Service Providers \(slides\)](#)

[ePREP for Waiver and Resource Providers Facilities](#) (link to recorded Webinar)

- [ePREP Phase 2.3 Waiver and Resource Providers \(slides\)](#)

[ePREP for Ordering/Referring/Prescribing \(ORP\) Providers](#) (link to recorded Webinar)

- [ePREP for Ordering/Referring/Prescribing \(ORP\) Providers \(slides\)](#)

\*Photo ID is no longer a required attachment for an ORP application